

Technical Advisory Group Meeting
12 February 2025
15:00-16:30 (GVA/CET)
Meeting Summary

Agenda

1. PSEAH Global Advisory Group presentation
2. Presentation of the work of the IASC Expert Panel on SEAH Investigations
3. AOB
 - PSEA Coordination Helpdesk update

The review of action points from the January 2025 TAG meeting, highlighted the next steps on the standardized SBP PSEA clause: a consultant who will focus on PSEA in the context of SBP deployments has been onboarded on behalf of the SBP Network and will take this workstream forward. (Aimee Wielechowski, aimeew@StandbyPartnership.org). She is in the process of reaching out to selected TAG members as well as other stakeholders. An updated draft should be presented to the TAG by the end of February for comments, with the aim of finalizing this work by the end of March.

Preparations for the upcoming Principals meeting were on track: The updated framing questions and calls to action had been shared with the TAG members following the discussions during the Joint Ad Hoc TAG /PSEA Coordinators meeting on January 6th. The IASC PSEAH Team also reminded the TAG members that they can still provide concrete input into the advocacy messages and share concrete examples of the impact of the US temporary funding suspension.

The [ToRs of the PSEA Coordinator/Advisor P5](#) are also final and available online. Translation into French is ongoing.

1. PSEAH Global Advisory Group presentation (Jean Enriquez, Chair)

The PSEAH Global Advisory Group is one of the key mechanisms which the IASC PSEAH Champion, WFP, has established to operationalize a victim-centered approach. It is composed of representatives of 13 local organisations from high SEA-risk countries according to the SEA RO. Each member is working directly on PSEA, on various aspects, including direct community engagement, individual case management, and accountability.

The key objectives of the Advisory Group are:

- Amplifying local voices: Championing the inclusion of local voices in national PSEA Networks in their respective countries.
- Shaping global policies: contributing to the development of global PSEA policies.
- Prioritizing accessibility and inclusion.
- Fostering peer-to-peer learning.

2. Presentation of the work of the IASC Expert Panel on SEAH Investigations

UNFPA and UNHCR as chairs of the IASC Expert Panel and Advisory Group, respectively, presented the work of the Expert Panel, together with Irene Raciti, as author of the SEA Investigation Manual. The IASC Expert Panel had been established in June 2023, to recommend new harmonized standards and KPIs for SEA and SH investigations, focusing on a Victim/Survivor-Centered Approach. The panel worked on three main deliverables:

- 1- Investigator's Manual for SEA complaints.
- 2- KPIs for integrating a Victim/Survivor-Centered Approach.
- 3- Final report with recommendations to IASC leadership.

The Investigator's Manual is based on existing standards, guidelines, and insights from practitioners, including feedback from victims/survivors. It is intended as guidance for investigators, identifying good practices for effective investigations integrating a V/SCA. The manual includes good practices in cooperation, expertise, resources, and investigator's interaction with victims/survivors, and promotes trauma-informed interviewing models and protocols. It also includes annexes with case studies, evidentiary standards, and KPIs.

KPIs were developed to integrate a victim/survivor-centered approach into SEA investigations, supporting investigative offices in monitoring and evaluating adherence to this approach. KPIs should be adapted to the unique contexts of various organizations and monitored collaboratively.

The Expert Panel also proposed recommendations to support the implementation of common standards for V/SCA in SEA and SH investigations. These recommendations included establishing an IASC expert forum of investigators to coordinate and provide guidance for the SEA Manual and KPIs, building on existing initiatives to harmonize guidance, training, certification, and monitoring, exploring a standing capacity of investigators trained in the SEA Investigation Manual, and organizations committing to adapting the KPIs for their use.

Question: Except from Keeping Children Safe, were there other experts on this panel that focused on child engagement in investigations? Response: The Expert Panel had specific discussions with UNICEF and Save the Children as well. There are recommendations in the manual for conducting investigations of SEA involving children. [In 2022 JRR published a report: Investigating SEA of Children in Humanitarian Settings.](#) However, experts did raise the need for a dedicated manual on this topic.

Question: Noting the progress made on improving investigations in line with a Victim/Survivor Centred Approach, how can we build on this to encourage changes in the other aspects of accountability e.g. for the implementation of disciplinary measures? Response: the Special Coordinator on SEA and the Victim's Rights Advocate are working with the UNSG on this particular issue. This includes accompanying judges on field missions to understand the challenging context for SEA investigations. They are working on specific training the victim/survivor-centered approach for judges, etc. They will also be working with HR to make sure all processes are victim/survivor-centered.

The Victim's Rights Advocate highlighted that the SEA Investigation Manual is a living document, but it is a reference and a common way to address investigations with a Victim/Survivor Centred approach.

The Special Coordinator on SEA highlighted the need to get our messages down and coordinate. It is therefore important to finalize this manual and roll it out, especially in the field.

3. AOB

- PSEA Coordination Helpdesk update

The IASC and OSCSEA teams provided an update on the PSEA Coordination Helpdesk. Between September and February, the Helpdesk received 120 requests, providing support around planning/programming; resource mobilization; and training/capacity building. IASC and OSCSEA thanked all the TAG members for their support when consulted for specific technical support.

Annexes

- List of Participants

No	Name	Organisation
TAG Members/Observers		
1.	Angela Wiens	International Medical Corps/ICVA
2.	Carina Hickling	NORCAP/PSEACap
3.	Christian Saunders	Special Coordinator on improving the UN response to SEA.
4.	Denise Hauser	OHCHR
5.	Desiree Bartosiak	WVI
6.	Eva Modvig	FAO
7.	Georgina Lund	Care International
8.	Isabella Castrogiovanni	WFP
9.	Ivana Chapcakova	UNICEF
10.	Jane Boissonneault	OSCSEA
11.	Jasmine Sboui	OVRA
12.	Jennifer Emond	OSCSEA
13.	Julia Schipper	UNOPS
14.	Laura Silva	IFRC
15.	Livia Mueller	UNFPA

16.	Liz Pender	UNFPA
17.	Luc Ferran	UNFPA
18.	Luiza Lacerda Bogado	World Bank
19.	Mariam Khokar	IOM
20.	Marie Brigitte Mehaudens	OVRA
21.	Martina Brostrom	CHS Alliance
22.	Najla Nassif Palma	Victims' Rights Advocate
23.	Nana Elsler	UN HABITAT
24.	Natalia Macdonald	WFP
25.	Paulien Vandendriessche	ICRC
26.	Ranya Al-Jaberi	UN Women
27.	Samantha Hutt	CRS
28.	Sonja Wendlinger	OSCSEA
29.	Veerle Triquet	WFP
30.	Yanthe Cornelissen	UNDP
OCHA/IASC PSEAH Team		
31.	Charlotte Helletzgruber	PSEAH Advisor
32.	Halid Zewdu Feleke	PSEAH Associate Expert
33.	Héloïse Salvagnac	PSEAH Intern
34.	Kirstie Farmer	PSEAH Advisor
35.	Mai Fitiane	PSEAH Intern
36.	Wendy Cue	Senior PSEAH Coordinator
Invitees		
37.	Aimee Wielechowski	SBP
38.	Irene Raciti	IASC Expert Panel
39.	Jean Enriquez	Chair PSEA Global Advisory Group
40.	Lance Bartholomeusz	Chair of the IASC Advisory Group on SEAH investigation

41.	Luc Ferran	Chair of the IASC expert Panel on SEAH investigation
42.	Nicoleta Dumitru	SBP