

**IA PSEA Coordinators Meeting**  
**12 November 2024**  
**14:00–15:30 (GVA/CET)**

**Meeting Summary**

**Agenda**

- 1. Updates from the field**
  - Peer discussion on coordination challenges
- 2. Point on PSEA in the HRP/HNRP**
- 3. OSC-IASC PSEA Helpdesk**
  - Update
  - Information management
    - Ad hoc IM support
    - Generic email addresses
    - Teams channel
- 4. AOB**
  - Capacity Development Initiative Update
  - SEA Risk Overview Index – Launch of updated data
  - IARA Consultation

IASC walked through the action points from the previous community of practice meeting in October 2024. DRC SOPs for Pool of Investigators, PSEA mainstreaming material, and the government clause have been shared with Coordinators on the Teams channel. Unfortunately, the examples of PSEA strategies with harassment elements are limited. The Mpox checklist will be shared after comments from the TAG and the global cluster have been integrated. There are unfortunately no comparable examples to share with Syria about the transfer of country operations between agencies.

**1. Updates from the field**

PSEA Coordinators from 14 countries provided their monthly update on key activities, as well as challenges/next steps. Several PSEA Coordinators have initiated/are progressing with the action plans for 2025, to be submitted by 31 December 2024 at the latest. Some Coordinators are also drafting a PSEA strategy; working with clusters and ICCGs on the inclusion of PSEA indicators in HNRPs, as well as for engagement with the PSEA Network to be a scoring point for project funding. Many Coordinators have conducted trainings and webinars, for example on investigations, the HPC, PSEA during the Mpox response, and PSEA mainstreaming. Trainees include focal points, partners, and government workers. HCTs have endorsed guidelines on institutionalising accountability for PSEA (Burkina Faso), as well as a statement of commitment on PSEA. Some Coordinators are working towards operationalizing a IARA-based risk assessment and have received introductory webinars on the tool from IOM.

The IASC PSEAH Team reminded PSEA Coordinators to include challenges as well as achievements in the updates they provide. The objective of this point on the agenda remains to foster/facilitate peer-exchange to address challenges. A consistent challenge for most PSEA Coordinators is a lack of funding for their action plans, which was mentioned in the majority of updates. Frequent personnel changes and staffing gaps among the coordinators as well as

the focal points were also mentioned, in particular for focal points because this leads to lots of time and resources being used for repeated capacity buildings.

Handovers between PSEA Coordinators was also underlined as an area for improvement. Other Coordinators noted the need for more engagement from AAP and Gender to join hands for advocacy, for example, on cross-cutting issues in the HNRP or more engagement from key PSEA Network members. The increase of negative coping mechanisms due to economic challenges was mentioned in some contexts, as well as an increased number of cases involving government officers and military personnel.

## **2. Point on PSEA in the HRP/HNRP**

The PSEA Coordinators from CAR and Somalia shared best practices on including PSEA in HRPs/HNRPs. In Somalia, PSEA related questions were included in the 2024 MSNA, the results of which were used for the needs overview in the HNRP as well as for advocacy with the HCT. The coordinator prepared the ground for collaboration with clusters and partners via a PSEA-focused HPC clinics and developed a set of indicators to monitor PSEA-programme implementation via the humanitarian programme cycle. The clinics help bring attention to PSEA for inclusion in the HNRP. In addition, the coordinator advocated for a PSEA budget in the HNRP. The PSEA Coordinator, a PSEACap deployee, leveraged his status as PSEACap and also referred to HCT endorsement of the PSEA action plan and activities.

In CAR, the PSEA Coordinator used the national PSEA network and 8 subnational networks to identify risks, needs and challenges. He also used data from the 2024 MSNA and field missions conducted. Through these processes, a number of areas with PSEA gaps and needs were identified and consolidated. At this stage, the narrative and PSEA indicators, attached to the strategic objective level of the HNRP, have been validated.

**During the discussion,** PSEA Coordinators asked about the best point in time to initiate work on the Humanitarian Programme Cycle (HPC). In this regard, the importance of active participation in inter-agency coordination fora, such as the ICCG and HCT cannot be overstated, so as to be aware of key HPC timelines. Importantly, CAR has a 2-year PSEA work plan, facilitating participation in planning and programming exercised due to the increased predictability. IASC PSEAH Team added the HPC this year had been characterized by a “lightened approach” wants to lighten the process for the HNRP, noting that this might have complexified certain mainstreaming discussions.

**Action point:** CAR and Chad to share monitoring framework used to monitor network achievements and progress.

## **3. OSC-IASC PSEA Coordination Helpdesk**

### **• Update**

OSCSEA, on behalf of both IASC and OSCSEA provided an update on the IASC PSEA Coordination Helpdesk. The goal of the helpdesk is to provide support to dedicated and acting inter-agency PSEA Coordinators. Since the launch of the Helpdesk, 51 requests have been received from PSEA Coordinators, in English or French. The Helpdesk has either offered immediate support or referred Coordinators to relevant technical specialists from the TAG. Thematic areas that receive lots of requests are capacity building and coordination.

In addition, a clinic on the PSEA Action Plans is planned for 27 November (time TBC) as well as further clinics are planned for November and early December on Network SOPs, focused on inter-agency referrals (in both English and French). Specifically on the action plans, OSC reminded Coordinators that last year's template can still be used, as the new template has not yet been shared (it is still pending approval). The idea of the clinic is to offer Coordinators a deep-dive into recent developments in terms of action plans and IASC guidance on referrals, but, most importantly, also open the floor to questions by PSEA Coordinators. There will also be 2 SEARP clinics, one in English one in French, at the end of November and beginning of December, with dates to be announced soon. IASC invited PSEA Coordinators to flag any other needs asked for proposals on useful topics for clinics. They also mentioned that some requests submitted by Coordinators on WhatsApp were requests through the helpdesk, even though Coordinators might not realise it.

- **Information management and ad hoc IM support**

IASC and OSCSEA shared some tips and updates in information management support available to PSEA Coordinators. IASC acknowledged that information management is a gap at the country level and said that they and OSCSEA are here to support. Coordinators should reach out to the PSEA Coordination Helpdesk or Microsoft Teams. They can do this ad hoc. Relevant Helpdesk requests will also be referred to Tareq. IASC proposed 2 information management webinars for PSEA Coordinators to help them in their work. They will cover the following topics and take place on (dates still TBC):

**25 November 2024, 14:00-16:00 CET** on Kobo Toolbox

**9 December 2024, 14:00-16:00 CET** on ReliefWeb, HDX (humanitarian data exchange)  
Invites for the webinars will be sent after the meeting.

**Action Point:** IASC sends out information management webinar invites to PSEA Coordinators.

- **Generic email addresses**

IASC listed the 8 PSEA Coordinators who currently have a generic un.org email address. OSCSEA expanded upon this point, saying that the shared mailbox is only available if the person setting it up has a un.org account. OSCSEA emphasised that generic email accounts should be provided free of charge for PSEA Coordinators. They also raised the option of PSEA Coordinators creating a shared mailbox. This is requested through a ticket through OICT. Regarding email names, OSCSEA suggested making them short, using the international three-letter country code instead of the full country name. OSCSEA also said that PSEA Coordinators can use a distribution list for the PSEA network instead of a generic email. In this case, it is recommended that the person sending the email is the PSEA Coordinator, so that community members only receive information from one email address. For PSEA Coordinators who do not have access to Microsoft, the OSC SEA can cover the costs of a personal UN email address and OSCSEA can request a digital UN Office 365 subscription for the PSEA Coordinator. OSCSEA has already helped Côte d'Ivoire with a distribution list, and Bangladesh helped with digital workspace. OSCSEA asked PSEA Coordinators to reach out, via the PSEA Coordination Helpdesk, for support.

- **Q&A**

***Pakistan:** Need to strengthen commitment by UNCT members to PSEA*

***El Salvador:** How can we communicate in a crisis when allegations become public? What support can we offer for victims when justice systems are weakened, including relocating the victim out of the country? Do these questions go to the Helpdesk?*

***Myanmar:** Request made on a guidance note, materials, or a meeting on conflict related sexual violence and SEA. How do they differentiate from one another, impact access to services, etc?*

***Answer:** These questions can be shared to the helpdesk. IASC added that Coordinators should let them know if the response is not satisfactory.*

***Question:** Can survey results that have been sent to the RC be shared with Coordinators to help inform the 2025 Action Plan?*

***Answer:** Survey results have to be distributed through the HC/RC for confidentiality reasons.*

**Action Point:** IASC follow up with the 3 relevant Coordinators on the above questions and log the requests in the Helpdesk.

**Action Point:** Coordinators reach out to OSCSEA if they need help deciding which email option is best for them.

- **Helpdesk Teams Channel Access**

In the context of the Joint OSC IASC Coordination Helpdesk, a teams channel has been established. In order not to miss notifications, it is recommended to turn on notifications. As per below:

- Open Teams on the left side of the MS Teams app, locate the OSCSEA-IASC Helpdesk, and click on it and “General” options appear under it.
- Click on the three dots next to general and select the ‘**Channel Notifications**’ from the dropdown. In the ‘**Channel Notifications**’ settings window:
  1. Choose ‘**Banner and feed**’ for "All new posts" to receive a banner alert and feed notification for each new post.
  2. Set other preferences as desired (e.g., include replies, customize mentions).
  3. Click ‘**Save**’ to apply your settings.
- After saving, notifications will appear in the ‘**Activity**’ section whenever there is activity in the selected channel.

#### **4. AOB**

- **Capacity Development Initiative Update**

PSEACap Capacity building deployees shared updates on the capacity development initiative for PSEA Coordinators and PSEACap roster members. There have been 2 webinars with some of 52 participants taking part per webinar. Feedback from post-webinar surveys was positive but more responses were requested. The consultants also asked Coordinators whose main working language is French to join the French webinars. The next planned webinar is on a V/S-CA and takes place on 21 November, planned for a maximum of 25 participants.

- **SEA Risk Overview Index – Launch of Updated Data**

IASC provided a brief update to PSEA Coordinators on the launch of updated data for the SEARO index. An invitation sent yesterday for the launch event taking place on 20 November. There will also be a SEARO data presentation and deep dive at the CoP in December where

Craig and Carmen will walk Coordinators through the data and share recommendations for use of data at the country level.

- IARA Consultation

IOM is evaluating the IARA, examining the effectiveness of the toolkit and its impact. They have created an oversight body. They plan an IARA community of practice from January, involving webinars and meetings.

**Annex:**

- Meeting participants

No	Name	Country
<b>PSEA Coordinators and Acting Coordinators</b>		
1.	Aline Kica Niyonkuru	Burkina Faso
2.	Ammara Aamer Khattak	Pakistan
3.	Anil Chandrika	Iraq
4.	Anne-Judith Ndombasi	Sudan
5.	Barbara Tineo Toro	Venezuela
6.	Coty Beausejour	Colombia
7.	Diba Abu Nejeila	Nigeria
8.	Edouard Munyeshuli	Mali
9.	Ephraim Karanja	Somalia
10.	Fidelia Fifame Odjo	Democratic Republic of Congo
11.	Florence Apuri Auma	South Sudan
12.	Francesca Paola Crabu	Democratic Republic of Congo
13.	Irene Coello	Mozambique
14.	Issa Sadou	Niger
15.	Jeanne Gomis	ROWCA, Dakar
16.	Jerry Mohamed Masudi	Chad
17.	Lamine Traore	CAR
18.	Lian Yong	Ethiopia
19.	Manuela Moy	Hungary
20.	Marion Morgan	Yemen
21.	Mary Scheree Lynn Herrera Divinagracia	Philippines
22.	Pamela Godoy	ROAP (Bangkok)
23.	Rajib Rahman	Bangladesh (CXB)
24.	Stanislas Duvert Kilembe Kimok	ROWCA, Dakar
25.	Victoria Larroche	Myanmar
26.	Xenia Diaz	El Salvador
<b>OCHA/IASC PSEAH Team</b>		

27.	Charlotte Helletzgruber	PSEAH Advisor
28.	Halid Zewdu Feleke	Associate Expert, PSEAH
29.	Joe Levy Brown	Intern, PSEAH
30.	Tareq Ahed Ishaq Dababneh	Information Management Consultant
31.	Yuliya Pyrig	Programme Management Officer
<b>Additional Invitees</b>		
32.	Carina Hickling	NORCAP/PSEACap
33.	Catherine Pysden	OSCSEA
34.	Megan Nobert	IOM
35.	Momo Anicet	PSEACap
36.	Ruth Krčmářová	PSEACap
37.	Sonja Wendlinger	OSCSEA