

Welcome! The UN and its partners want to know your concerns, feedback, and suggestions.

We have placed a complaint and feedback box for you to leave us a message.



You should use the form available here. If you want the UN to follow up, include your name and contact information.



Questions about the form or the process? Approach the UN and partners staff or outreach volunteers for help



Submitting your comment into this box is free, safe, and confidential.



IF YOUR CONCERN IS URGENT OR SENSITIVE KINDLY BE AWARE THAT COMPLAINT BOXES ARE NOT OPENED DAILY

For urgent or sensitive matters: Call the Iraq Information Centre (IIC) toll-free at **80069999**. The IIC can be reached 8:00am - 6:00pm (Sunday - Thursday) and 9:00am - 3:00pm (weekends and holidays). You can also request a call-back by sending 'HELP' and your phone number via SMS to **80069999**, or via Facebook messenger (@IICInfo) and IIC operators will call you. Do not send details about your situation over the internet. If you have been asked for any kind of sexual favor or activity by a humanitarian/development worker in exchange for services, please report the incident immediately to **iraq-psea@un.org** and/or the IIC. All complaints are handled with high confidentiality.

